

Friday 10 July, 2020

Dear Families,

Over the past few months Busy Bees Australia has placed increased importance on ensuring that there are regular communications to Families, keeping you up to date with the vast array of ever-changing information and updates taking place at our Services. We believe that we have a duty as Early Learning providers, to ensure that you have all the relevant information you need, and with this in mind, we shall continue to provide relevant communication and updates as they come to hand, specifically pertaining to the Australian Government and Department of Health.

Busy Bees Connect



Moving forward however, we shall be transitioning to a monthly newsletter called "Busy Bees Connect", we will continue to keep you informed and up to date with relevant information as well as topics of interest and blogs.

Reconnect



At Busy Bees, we have developed flexible options to allow Families to transition back to working life with greater ease and as part of the Busy Bees Family we are able to offer you our new program called "Busy Bees Reconnect". This program hopes to further assist Families manage the transition back into the workforce by offering flexible care options under special circumstances to assist families to attend job interviews, meeting with recruiters or polishing your resume.

The Busy Bees Reconnect Program offers families a half day fee which will allow the option to access care at a half day rate. However please note that terms and conditions apply for this flexible care option, including a minimum of 48 hours' notice, fees being up to date and meeting the special circumstances criteria.

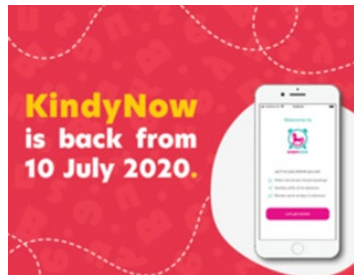
Your Service Manager is available to assist you in accessing additional care options, and is always happy to work with you to deliver the best outcomes for your child and your family's needs. Speak with your Service Manager to find out what additional options are available including:

- Additional Child Care Subsidy (ACCS) which is a short-term payment that can assist families experiencing temporary financial hardship due to an event that happened in the last 6 months such as Job loss, reduced income etc.
- Sessional Care which allows families to make the most of your Child Care Subsidy (CCS) hours. Sessions may be approved for 6, 9 or 10 hours



KindyNow

Don't forget to download the KindyNow App which provides Families with an easier way to notify of child absences and book casual days. The KindyNow App will be turned back on from Friday 10 July 2020, in preparation for the week beginning 13 July 2020.



With KindyNow, you can:

- Notify your Service when your child will be absent
- Book a casual day of care from your smartphone, including out of hours
- Receive notifications when a vacancy becomes available

Simply download the KindyNow app to get started:



Childcare Subsidy (CCS)

If you have any queries relating to the Child Care Subsidy please visit the Services Australia website via the following link: [Services Australia](#).

All prior communications sent to Families for your reference can be located on the Bliss Website <https://www.bliss.edu.au/covid-19-awareness-updates/>

Thank you for your continued support as we look forward to welcoming you back into our Services.



Visit our social media pages, Like and Follow us to stay up to date with everything that's happening in our Services: [Follow us on Facebook](#) | [Like our Instagram](#) | [Connect on LinkedIn](#)

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Warm Regards.

Robert Hughes
Chief Executive Officer