



Friday 1 May, 2020

### Early Childhood Education and Care Relief Package

Dear Parent/Guardian,

I would like to provide you with an update from our previous correspondence on Friday 24 April. This week the Busy Bees and Bliss Enrolment Team have continued to work with the Service Managers and families to enable the recommencement of care to high priority families.

We would like to thank you for your patience and understanding as we have worked through a high volume of applications and requests and allowing us to work individually with each family. This week we were humbled to receive many emails of support from our families thanking us for the assistance and customer service provided and displaying your gratitude to our employees at the service level, the enrolment team and Busy Bees more generally.

Where possible we ask that you continue to follow the Australian Government recommendations to stay in isolation and remain at home rather than attending the childcare centre, as you are contributing to keeping all of the children, our staff, our early learning centres and our community safe.

The Enrolment Team will continue to work on the applications received to date and we ask for your continual support, patience and respect with our team members as we progress through these taking into account all families individual circumstances and the priority to essential workers and disadvantaged and vulnerable children.

We ask if you have emailed your application to the Enrolment Team that you do not email again as this will delay the application, review and approval process.

We shall provide families with additional updates next Friday 8 May, 2020, enjoy your weekend and we are looking forward to continually working with you.

Warm Regards

Robert Hughes  
Chief Executive Officer

#### Busy Bees Australia National Support Centre

34 Station Street, Nundah QLD 4012 | (07) 3632 1144 | [info@busybees.edu.au](mailto:info@busybees.edu.au)

Busy Bees Early Learning Australia is the registered business name of Foundation Early Learning Limited ACN 168 187 979.  
Registered office: 34 Station Street, Nundah QLD 4012. Postal Address: PO Box 63, Nundah QLD 4012.

